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PATENT

Attorney Docket No.: 017887-004910US  
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Fax No. 1-703-872-9306 on December 29, 2003.

TOWNSEND and TOWNSEND and CROW LLP

By:

Candy Bennett

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Brian R. Woods et al.

Application No.: 09/728,524

Filed: December 1, 2000

For: PROCESSING OF UNSOLICITED  
BULK ELECTRONIC MAIL

Customer No.: 20350

Confirmation No.: 5352

Examiner: Barqadle, Yasin M.

Technology Center/Art Unit: 2153

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed September 30, 2003, please enter the  
following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this  
paper.

Remarks/Arguments begin on page 7 of this paper.

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